

March 29th, 2012

To our valued customer,

Our records indicate that previously you purchased a Lenovo M90z ThinkCentre all-in-one Desktop Computer (Product code 3429) from Grand and Toy. Grand and Toy recently received a notice from Lenovo advising the company of a voluntary product recall for Lenovo M90z Think Centre all-in-one Desktop Computer.

Lenovo has determined that due to a failure of the power supply in the Lenovo M90z ThinkCentre all-in-one Desktop Computer the system can overheat posing a fire hazard. Lenovo recommends that you should immediately stop using the affected desktop PC, and unplug the power cord..

Note: Lenovo considers the defect to pose a potential safety hazard

Effective immediately, Lenovo is offering free power-supply replacements for all affected ThinkCentre M90z and ThinkCentre M70z all-in-one desktop PCs. To determine whether your ThinkCentre M90z all-in-one desktop PC is affected by the recall visit http://support.lenovo.com/en_US/detail.page?DocID=HT071924 to check by unit's serial number. Lenovo recommends customers should immediately stop using the computer and unplug it from the outlet. Contact Lenovo Service and Support Center at 1-855-248-2194 to schedule a power supply replacement. Lenovo greatly appreciates your business and apologizes for the inconvenience caused by these issues.

Your Grand and Toy Business Solution Advisor will contact you soon to help your verify you recall status. In the meantime should you prefer we invite you to contact our Technical Solutions Advisors Hotline at 1-866-391-8111 (Option #3), where a representative will be happy to assist you with the recall and rebate. **Again, please immediately cease all use of the Lenovo M90z Think Centre AIO Desktop Computer.**

Please accept our apologies for any inconvenience resulting from this matter and please do not hesitate to contact me or your Business Solution Advisor if you a have any questions.

Thanks you for your continued support.

Sincerely,

Shane Garcia
Category Manager
Cc:
Maria Borges Vice President- Business Development
Rick Hidvegi Director of Technology Business Development