



June 20, 2014

Dear Valued Customer,

OfficeMax Grand & Toy has been advised by 3M of a quality issue and a potential risk with 3M™ Screen and Keyboard Cleaner CL680. This product is listed with us as IM55580Q and MMMCL680. This voluntary product recall includes all CL680 products in the marketplace and our records indicate that you have purchased this product in the last 12 months.

#### WHO COULD BE AFFECTED

Through testing of product samples, 3M has recently discovered possible bacterial contamination of 3M™ Screen and Keyboard Cleaner CL680 and has decided to recall the product from the market voluntarily. No incidents or health related complaints have been reported to 3M or Health Canada, and the potential risk for healthy individuals is considered very low. However, there are susceptible populations such as people with compromised immune systems or individuals with structural lung issues. The discovered bacteria, *Burkholderia cepacia*, is widespread and commonly found in environments such as soil, vegetables and roots from different plants, and surfaces.

For more information, please visit [HealthyCanadians.gc.ca](http://HealthyCanadians.gc.ca).

#### WHAT WE HAVE DONE

All 3M™ Screen and Keyboard Cleaner CL680 has been removed from our ordering website and is no longer available for purchase.

#### WHAT YOU NEED TO DO

Effective immediately, stop use of 3M™ Screen and Keyboard Cleaner CL680. Check your inventory, and contact OfficeMax Grand & Toy within 60 days for a credit and return of product. You will receive a credit for any full or partial boxes.

#### WHO TO CONTACT

**Please call 1.866.391.8111 and ask for our Resolutions Team.** These advisors will be happy to answer any further questions and advise on how to return the product.

We extend our sincere apologies for any inconvenience you experience as a result of this matter. OfficeMax Grand & Toy remains committed to quality and safety, and we thank you for your continued support.

Sincerely,

A handwritten signature in black ink, appearing to read "Maria Borges". The signature is stylized and cursive.

Maria Borges  
Vice President, Customer Advocacy