

CONFIDENTIAL TREATMENT REQUESTED

Lenovo.com

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Morrisville, NC 27560

The Lenovo logo is a red vertical rectangle with the word "Lenovo" written in white, oriented vertically from bottom to top.

IMPORTANT SAFETY RECALL NOTICE

Dear Valued Lenovo Customer:

In cooperation with Health Canada and in the interests of public safety, Lenovo is voluntarily recalling some Lenovo USB-C Laptop Power Banks with a manufacture date label between December 2021, and June 2022. The power bank's internal screws can come loose, causing a short circuit, and overheating of the lithium-ion battery, posing a fire hazard. We have received one report of a fire causing minimal property damage. No injuries have been reported. *Power banks with a manufacture date label before December 2021, and after June 2022, are not affected.* Our records indicate that you have received a Lenovo USB-C Laptop Power Bank that is covered by this recall.

What You Should Do:

Please immediately stop using your power bank and inspect the label on the bottom of the product to see if it is potentially affected by the recall. See the photo below for information on where to find the serial number, part number, and build date for your product. Do not put lithium-ion batteries in the trash or battery recycling boxes found at home improvement stores. They can cause fires and explosions if they are damaged or crushed and are a hazard when thrown in the trash. Lithium-ion batteries must be properly disposed of in accordance with local and state regulations.

Part Number: The recalled power banks have the part number 40ALLG2WWW

Build Date: Only units with one of the build date labels below are included in the recall

- 21/12
- 22/01
- 22/02
- 22/03
- 22/04
- 22/05
- 22/06

Not all units manufactured between December 2021 and June 2022 are affected by the recall. Lenovo has determined the specific Serial Numbers affected by the recall. To determine if a unit is affected by the recall, please visit Lenovo's dedicated recall webpage, and enter your unit's Serial Number.

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If your Lenovo USB-C Laptop Power Bank is affected by the recall, please visit us at <https://support.lenovo.com/solutions/ht515669> or contact us at (866) 989-0515, or recalls@lenovo.com and please include “Lenovo USB-C Laptop Power Bank Recall” in the subject line, to arrange for your free replacement of your affected product.

If your Lenovo USB-C Laptop Power Bank is from a different manufacturing batch, it is not affected by the recall, and you can continue enjoying it as usual.

Lenovo values you as a customer and regrets any inconvenience this recall may cause.

Sincerely,

Michael Lattro

Executive Director, WW PCSD Quality Product Quality, Lenovo